



Call Ross to the Rescue!

631-657-4702

nhross.com

service@nhross.com

P.O. Box 427 Middle Island, NY 11953



Includes 4 Annual Check-Ups & 10% Repair Discount

✓ Annual Plumbing Evaluation

- Water Heater Safety Check
- Inspection of all fixtures and faucets for proper operation
- Visual inspection of water and drain lines

✓ Annual Electrical Evaluation

- Inspection of Electrical Panel
- Inspection of switches and receptacles
- Inspection of smoke and carbon monoxide detectors

✓ Bi-Annual HVAC Check Up

Heating & Air Conditioning

- Inspect heat exchanger and flue piping to furnace
- Examine and check safety controls
- Check thermostat for proper operation
- Visually inspect duct work layout and design
- Replace Air Filters*
- Refrigerant leak check (A/C)
- Inspect system for proper air flow
- Inspect condensate drain and drain pan for proper drainage

The Benefits:

- ✓ Priority Service
- ✓ 4 Check-Ups Annually
- ✓ 10% Repair Discount
- ✓ A Trusted Professional on your Home Service Team
- ✓ Lifetime Parts Warranty on Repairs**
- ✓ 100% Satisfaction Guaranteed
- ✓ We Call You to Schedule

\$ Loyalty Credits \$

Get back what you put into your

- Water Heater
- Electrical Panel
- HVAC System

ONLY:

\$9.99 + tax PER MONTH

OR

\$99 + tax FOR 12 MONTHS

No hassle automatic renewal

Join

1. On the back check off your preferred payment type and sign.
2. Send a copy via mail or email, a screenshot or scan will do.
3. Simply call in your credit card information or mail in a voided check
4. Our NH Ross Customer Service Team will reach out to you with reminders when it's time for your check-ups.

*Does not include air cleaning media filters or humidifier pads

**Not transferrable to new owners; plan membership must be active



Membership Benefits:

- ✓ **Priority Service.** As a Total Care Maintenance Agreement member you are our priority! You can jump to the head of the line when you call! Your job will be scheduled ahead of others. This applies to all priority calls!
- ✓ **10% Discount.** You will receive a 10% discount off the bottom line for our plumbing, heating, air conditioning and electrical repairs for as long as our Total Care Maintenance Agreement relationship remains effective. *Some limitations apply.
- ✓ **A Trusted Professional** on Your Home Service Team. Your technician is not only trained to care for your equipment, they are trained to care for you and your home. You'll take comfort in knowing our technicians are drug-tested and background checked, first rate providers is all we'll allow into your home.
- ✓ **100% Satisfaction Guarantee.** We promise you complete satisfaction—let us know, and we'll make it right!
- ✓ **Transferable.** Your Service Partner agreement can either be transferred to your new home, or to the buyer of the home you are selling. Your choice!

Heating & Air Conditioning Benefits

- ✓ **Bi-Annual HVAC Check Up** (Spring & Fall). Recommended by manufacturers and utilities alike, regularly scheduled service can reduce breakdowns by as much as 95% and lower utility bills by 30%! We will conduct a complimentary, thorough evaluation of your HVAC System.
- ✓ **Relax, We'll Call You!** As a Total Care Maintenance Agreement Member, we make your equipment our top priority. We'll call you to schedule your system check, so you don't have to worry about it.
- ✓ **Loyalty System Credits.** When the time comes and it makes more sense to invest in a new system versus repairing your old one, don't sweat it. The money you spent to get the most out of your old system will go toward the new one. That's right, if you have us install a complete system, we will apply 100% of the money you used to pay for your Total Care Maintenance Agreement, up to \$250 for a new HVAC System.

Plumbing Benefits

- ✓ **Annual Plumbing Evaluation**
Your peace-of-mind is our goal. We will conduct a complimentary evaluation of your home's plumbing systems to ensure they are in safe operating condition. You'll receive a detailed report of what we notice and we'll explain any concerns. We'll alert you to potential emergencies before they become disruptive problems. Any minor adjustments will be done—FREE. We'll even call to schedule your appointments so you won't have to worry about it.
- ✓ **Loyalty Water Heater Credits.**
The same goes for your water heater. Your Total Care Maintenance Agreement can get you 100% of your money used to pay for your membership, up to \$250 for a new water heater.



Electrical Benefits

- ✓ **Home Safety System Check.**
We will conduct a complimentary, thorough evaluation of the most important electrical equipment in your home to make sure you and your family are safe from the dangers of electrical fire, damage or shock. Performing this valuable inspection now reduces the potential for disastrous failures in the future.
- ✓ **Home Safety Promise.** Our commitment to your family's safety is so passionate that we ensure that on our visit to your home we inspect and test your life safety equipment. If any smoke detector, carbon monoxide detector or ground-fault-interrupter receptacle we installed fails—it will be replaced FREE
- ✓ **Loyalty Electrical Panel Credits.** The same goes for your electrical panel. Your Service Plan can get you 100% of your money used to pay for your Total Care Maintenance Agreement, up to \$250 for a new electrical panel.

Membership Options:

Choose one:

\$9.99 +tax per month or **\$99 +tax for 12 months**

Please automatically debit my credit card.

I understand that the monthly fee will continue until a written notice of termination is received. (Please allow up to two weeks for processing.)

Please automatically debit my checking account.

I hereby authorize NH Ross to debit the above amount from my checking account every month or annually as stated, beginning after my application is approved. (Note: Please mail a voided check with this application when requesting this payment option.) I understand that the monthly or annual fee will continue until a written notice of termination is received. (Please allow up to two weeks for termination processing.)

Name:	Address:		
Phone:	Email:	Date:	Signature:

All Monies paid are non-refundable. Loyalty Credits & 10% repair discount cannot be combined with any other discounts, coupons or offers. 10% repair discount does not apply to new installs. Terms and conditions are subject to change without notice. Lapse in coverage will void loyalty credits. Payments made on an annual basis will be charged \$99 plus tax, debited/charged annually. Plan covers four complimentary visits, Plumbing Evaluation, Electrical Evaluation, Heating check-up, and Air Conditioning check-up. This covers multiple gas HVAC systems.