

THREE MAINTENANCE VISITS PER YEAR

Bi-Annual HVAC Check Up

(1) Heating Check Up
(Gas Furnace, Gas Boiler or Heat Pump)

(1) Cooling Check Up
(Central A/C)

- Inspect heat exchanger and flue piping to furnace
- Examine and check safety controls
- Check thermostat for proper operation
- Visually inspect duct work layout and design
- Replace Air Filters*
- Refrigerant leak check (A/C)
- Inspect system for proper air flow
- Inspect condensate drain and drain pan for proper drainage

Agreement Start Date: _____

Agreement Expiration Date: _____
All agreements expire on the 365th day

Annual Plumbing Evaluation

- Water heater safety check
- Inspection of all fixtures and faucets for proper operation
- Visual inspection of water and drain lines



* Does not include air cleaning media filters or humidifier pads

** Not transferrable to new owners, if plan is not renewed, warranty expires

10% Discount on Heating, Cooling, & Plumbing Repairs

Lifetime Parts Warranty On All Repairs**

ALL INCLUDED FOR:

\$99
PER YEAR

Ask Us About Our Monthly Payment Option
NYS Sales Tax Will Be Applied To Agreement



Terms of Cancellation: Any discounted service performed under the agreement will be billed out at full price.

Total Care Maintenance Agreement Program Benefits

- **Multiple Service Inspections:** Your peace of mind is our goal. We will access your home's plumbing, heating and AC systems annually to ensure they are in safe operating condition. We will provide you with a detailed report of our findings and offer options. We will alert you to potential emergencies before they become disruptive.
- **Bi-Annual Check up:** Reduce the risk of costly breakdowns. This plan covers the spring and fall HVAC check ups during the off peak season. Pricing is based on per complete system (one air conditioner and one gas heater). Coverage for additional systems available.
- **Preferred Member Rate:** You will receive a preferred member rate with discounts off our standard rates for any heating, cooling, and plumbing repairs for as long as our Total Care Maintenance Agreement Relationship remains effective and funded.
- **Priority Service:** As a Total Care Maintenance Agreement member, you can jump to the head of the line when you call with a service emergency. No matter what your situation, your job will be scheduled as a priority.

More Skilled Technicians & Vehicles To Serve You

NH Ross has a large fleet of fully stocked service vehicles. We never subcontract. Our highly skilled technicians handle all makes and models of air conditioning, gas heating, hot water heaters, plus plumbing repairs. We are there to meet your needs promptly, efficiently and professionally at all times.

Founded in 1971, NH Ross is one of the most respected service companies on Long Island.

Our Total Care Maintenance Agreements are the best in the industry giving you the peace of mind that the job will be done honestly and properly.

All our technicians will respect your property, keep it clean and give you the highest quality of workmanship. Drug testing and background checks are performed on all employees

Our Mission...

Is to provide the highest quality service to each and every customer and to leave them with the highest degree of satisfaction.

***Excellence Has Been Our Hallmark
Since 1971!***



Call Ross to the Rescue!

Plumbing • Heating • Cooling • Electric
Gas Conversion Specialist
Drain Cleaning ~ Home Generators



631-657-4702
nhross.com